

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Applicant(s):	McGloin et al.	Examiner:	LE, Linh Giang
Serial No.:	09/672,829	Group Art Unit:	3686
Filed:	September 29, 2000	Atty. Docket	P-9683-US1
		Conf. No.	2975

Title: **PERFORMANCE MANAGEMENT SYSTEM**

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**RESPONSE AND AMENDMENT**

Mail Stop  
Commissioner for Patents  
P. O. Box 1450  
Alexandria, VA 22313-1450

Sir:

This paper responds to the Office Action dated September 21, 2009.

Please amend the above-identified application as follows:

**Amendments to the Claims** are reflected in the listing of claims which begins on page 2 of this paper.

**Remarks/Arguments** begin on page 6 of this paper.